

WHERE ARE YOU IN

# THE LEGAL OPERATIONS JOURNEY?

There are five distinct operational levels that a legal department may fulfill as it strives to meet its organization's needs, from Level 1, where legal gains basic transparency into finances and matters, through Level 5, where legal changes in-house, company, and outside counsel behaviors to maximize efficiency and effectiveness.

These levels are illustrated using the analogy of a runner who trains for the challenges that a specific race presents, whether powering through a Level one power walk or an intense Level five marathon.

