



ATTIC Saves 55 Hours Per Month by Enforcing Billing Guidelines



ATTIC (American Trucking and Transportation Insurance Company) is a member-owned, risk retention group that partners with safety-minded trucking companies to stabilize their insurance rates over the long-term and increase their control over claim management and loss control.

The Challenge

ATTIC had no official process for invoice management when Trevor Uffelman, General Counsel and Chief Claims Officer, was brought on board to lead a seven person claims department and get legal spend under control. Law firms would submit a bill, a claim manager would approve the bill, and payment would follow – no questions asked.

With twelve years of private practice under his belt, Trevor knew that ATTIC needed an e-Billing solution. The right solution would be easy-to-use and provide visibility into these untracked legal expenses, effectively allowing for cost containment while ensuring high quality representation.

Before SimpleLegal, I was blind and didn't have a way to see what was going on in the department. Now, I have access to dashboards and reports that allow me to run a more efficient legal department.



- Trevor Uffelman | General Counsel & Chief Claims Officer

How SimpleLegal Helped

SimpleLegal created an automated process for submitting and reviewing invoices and exposed individual line items in easy-to-read dashboards and reports. A streamlined process freed up hours of adjusters' time previously spent reviewing invoices, and created cost saving opportunities as Trevor and the claims department could leverage key data points to:

- Challenge charges and enforce billing guidelines
- Accurately track legal spend with multiple vendors to evaluate performance
- Provide instant feedback to law firms
- Predict spend for specific events (discovery v. final trial cost)
- Increase claim manager efficiency by simplifying bill receipt, review, and approval

6% reduction in legal spend

100% of law firms on e-Billing

55 hours saved in bill review

Enforcing billing guidelines and rejecting inappropriate charges has yielded a 6% savings in legal spend. Where Trevor sees long-term value is the ability of SimpleLegal to assist in proactively changing law firm behavior. By implementing an efficient spend management process, making legal's expectations for billing known amongst law firms, and using data to identify anomalies, ATTIC sees fewer issues in billing and is more confident their law firms will provide the highest level of service.



About SimpleLegal

SimpleLegal provides a modern legal operations management platform that streamlines the way corporate legal departments manage their matters, track and interpret spend, and collaborate with vendors and law firms. SimpleLegal combines e-Billing and spend management, matter management, vendor management, and reporting and analytics into one comprehensive application to optimize legal operations and the management of the entire legal department.

For more information visit: www.simplelegal.com